



August 11, 2020

Dear Witherell residents, families, volunteers and staff:

I'd like to take this opportunity to thank everyone for their continued patience and support, and to update you on the changes to our visitation policy that began on June 23, 2020.

To ensure continued health and safety of our entire NW community, and to support the need for in-person family/resident visitation, we are pleased to share our guidelines for safe outdoor visits. We ask that all visitors familiarize themselves with our policies and adhere to these restrictions carefully.

- Based on the latest CT State mandate for nursing homes, outdoor visits for residents and their families are available for those residents who are asymptomatic for COVID-19.
- All visits are held in the NW Rose Garden. The Rose Garden is to the far left of the NW main entrance. In the Rose Garden there are numbered/assigned tables with six feet distancing between the resident and families. The resident and visitors will be in shaded areas.
- Visitation appointments are weekdays as follows: 10:30, 11:00, 2:00, 2:30. All are scheduled by the Recreation dept. Contact Carissa Ronish, our Recreation Director to schedule a visit.
- Each visit is for 25 minutes.
- There is a limit of two visitors per resident.
- Visits are weather permitting including rain/heat/humidity. Families will be contacted if cancellations are required.
- Families/residents are not permitted the exchange of any items/food at this time, or bring family pets.
- NW staff will bring residents to the Rose Garden and stay with the resident until the 25 minute visit has ended.
- Physical distancing of 6 feet apart must be adhered to throughout the visit. No touching or hugging.
- All visitors and residents must wear a face mask.
- Visitors must be prompt in consideration of our staff's time & other families who have scheduled visits on the same day.

Thank you,



John Mastronardi

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